



Wireless Priority Service & Government Emergency Telecommunications Service

How to Use Priority Services Most Effectively

In some cases, using WPS and GETS together can increase the probability of call completion. If you have WPS enabled on your phone, use GETS. If you do not have WPS, use GETS. If you only have WPS enabled on your phone, use WPS.

- If you only have GETS, select GETS.
- **FPS Dialer App**

Available for iPhone and Android, the FPS Dialer provides a convenient way of dialing priority calls.

- **Key Features:**
 - Optimized for one-hand operation
 - GETS PIN is stored on the phone
 - Frequency Calls displays most often called numbers used for use
 - WPS/GETS Test Call Feature

Available:

- iPhone
- Android

Search for "FPS Dialer" in the App Store or Google Play.

For more information visit: <https://www.gpsr.usa.gov/900/>

Wireless Priority Service

To make a call from a WPS-enabled wireless phone, dial:

- **GETS:** Area Code + Number + SEND

Government Emergency Telecommunications Service

Priority Calling Method
Get an outside line.
Listen for the dial tone.
Dial 2-726-627-4387 (GETS).
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

Alternate Access Numbers
Get an outside line.
Listen for the dial tone.
Alternate if you using the following 500-line number (access code): 1-202-672-4387

AT&T	1-800-828-4387
AT&T	1-877-636-4387
Tabletop	1-800-333-4387
Verizon	1-800-900-4387
Worldnet	1-800-400-4387

For more information visit: <https://www.gpsr.usa.gov/900/>

From a Cellular Phone

Dial 726-627-4387.⁽¹⁾
Press the SEND key.
Listen for the tone.⁽²⁾
Enter your PIN.⁽³⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽⁴⁾

From a Secure Phone

Follow a DTLS (DSCP mode)
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

Pressing a secure voice mode call, go to secure mode after the destination number.

From a Payphone

Listen for the dial tone.
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Military Base in the U.S.

Use the base directory.
Request access to a U.S. operator.
Request a continental line.
Listen for the dial tone.
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Military Base Overseas

Use the base directory.
Request access to a U.S. operator.
Request a continental line.
Listen for the dial tone.
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a DSN Phone Line

Access DSN.
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a GSA Network/SS Phone Line

Access Network/SS.
Dial 726-627-4387.
Listen for the tone.⁽¹⁾
Enter your PIN.⁽²⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽³⁾

From a Globalstar Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press the SEND key.
Listen for the tone.⁽²⁾
Enter your PIN.⁽³⁾
Listen for the prompt.
Enter the ten-digit destination number.⁽⁴⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

From an Inmarsat Satellite Phone⁽¹⁾

Follow the normal procedure to acquire a satellite signal.
Dial 726-627-4387.
Press SEND (if required).
Listen for the prompt.
Enter the ten-digit destination number.⁽²⁾

Contact

User Assistance
800-818-4387 (GETS)
703-818-4387

Priority Telecommunications Service Center
800-627-2255
703-818-2255

gets.w@oiaa.dhs.gov
www.oiaa.gov/gets
www.oiaa.gov/wps