



# Shop <u>SAFELY</u> this Holiday Season

How big of a problem are

holiday shopping scams?

in TOTAL LOSSES

During the holiday season, criminals will try to scam us with too-good-to-be-true deals or even fake charities. The good news is that Secure Our World has tips to protect you from these scams.

cisa.gov/SecureOurWorld



FBI Stats 2022

### **Protect Your Devices & Accounts Against Scammers**

Take these steps before making any online purchases to help protect your devices, information, and accounts.

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#### **Update software**

Software updates protect your devices against known threats but only if you install them!



#### Use strong passwords

Strong passwords are long (16+ characters), random and unique for each account.



#### Use a password manager

A password manager can generate, save and fill in strong passwords for you.



#### **Turn on MFA**

Multifactor Authentication (MFA) is a second step when logging in, like using your fingerprint or entering a code.

# **Recognize Phishing Attempts**

Scammers are getting better and better at their schemes—and they make even more attempts during the holiday season. Don't click on that "great deal" without pausing to consider these tips.

#### Beware of phishing messages

Criminals often send messages that look legitimate but that have malicious links or ask you for sensitive information.



#### Don't click any links

If you're unsure if it's legit, use a search engine to look up the company's contact info. Don't use any info in the message.



#### Don't provide information

Common scams include asking you to verify your delivery address or confirm your purchase or account.

#### **Report scams**

Report suspicious messages, then delete them. Don't reply or click any link, including "unsubscribe." Just delete.

## **Purchase with Confidence**

Before providing any information, check the website's privacy policy. Make sure you understand how your information will be stored and used, and keep the following tips in mind.



#### **Check for encryption**

Look for https (not just http) in the browser's location bar. Ensure the padlock icon is locked.

#### **Choose reputable vendors**

Review a company's public profiles before giving them info. Search for customer reviews or complaints.



#### Consider using credit, not debit

Laws limit liability for fraudulent credit card charges, but you may not have the same protection for debit cards.



#### **Check your accounts**

Check credit card and bank accounts frequently. Tell the financial institution immediately if you see any unauthorized charges.